

WILDERNESS ADVENTURE FULL TERMS AND CONDITIONS

PLEASE READ THE FOLLOWING INFORMATION CAREFULLY

Safety Policy

At Wilderness Adventure we place great emphasis on safety throughout our events. We employ only qualified and experienced professional instructors and using only the highest quality equipment. By doing this we minimise the risk of injury to our clients. However some of the events are more hazardous than others and we would expect or clients to accept a certain risk element within their chosen event. It is very important that you take this into account when booking an event. To minimise this risk it should be taken into account the fitness and ability of the client to suit the event. If there is any doubt regarding suitability for any such events please contact us to answer any queries you may have. Wilderness Adventure Reserves the right to change or alter the event programme, or exclude any individual participant if it is deemed necessary to ensure the welfare and safety of the individual or group, the instructors decision is final. A written explanation will be supplied on request regarding any decision made by the instructor in relation to the above statement.

Course Numbers

A minimum of 8 persons booking will be required to ensure the course will go ahead. If the numbers are below 8 it is at the discretion of Wilderness Adventure that the course will or will not be cancelled.

Weather Conditions

Weather conditions can change at a moment's notice and change throughout the year. If the weather conditions are not suitable we will do all we can to provide alternative activities. Wilderness Adventure do not accept responsibility for having to cancel part or all of the activities or courses run by us at a moments notice. As we do not have any control or influence over the weather conditions, land owners and providers of external activities such as White Water rafting if they wish to cancel or change the activity they provide at their own discretion. This should be taken into account when booking the course.

Alternative Activities

Rock climbing, Orienteering, Archery, Canadian Canoeing and Gorge walking.

Insurance

It is recommended by Wilderness Adventure that the appropriate holiday insurance is taken out to cover against cancellation and curtailment of your course, i.e. adverse weather conditions, or decisions made by external companies used by Wilderness Adventure such as ski lift companies. This also applies if you have to cancel attendance on a course for reasons out of your control i.e. illness / accident to yourself or close relative: unforeseen work commitments etc. We also strongly advise that you take out insurance against accident or personal injury. This insurance can be supplied by Wilderness Adventure at an additional cost.

Accommodation

Accommodation will be included in the courses where stated. The type of accommodation used will be Youth Hostels, Bunkhouses, Guesthouses or Hotels.

Transport

Unless stated in the information pack clients are responsible for arranging their own transport to and from the course venue.

Equipment

An equipment list will be sent out with your course programme. With the exception of boots and clothing all technical equipment will be supplied where stated. Wilderness Adventure does not accept any responsibility for loss or damage to client's personal clothing or equipment. If equipment or clothing owned by Wilderness Adventure is handed out to the client, it is the responsibility of the client to ensure it is returned to us in the condition it was handed out. If any equipment or clothing is lost or damaged by the client it will be their responsibility to replace or pay for the cost of the repair to the equipment or clothing.

Booking Instructions

A booking will only be confirmed on receipt of a completed booking form and 25% non-refundable deposit. Provisional bookings made by telephone or email will be held for 14 days to allow for the booking form and deposit to arrive. Please make the cheques Payable to 'Wilderness Adventure'. On receipt of a completed booking form and deposit a course programme, clothing list and joining instructions will be returned. The balance of the fee is payable FOUR WEEKS prior to the event date. Failure to pay the balance at this point may result in the loss of booking and deposit.

Cancellation Policy

See attached booking form